

## ***Volunteer card***

The regular support of volunteers enables the Trust to progress its important work in conservation and heritage management, and to offer the widest possible opportunities for access and involvement. As a small token of the Council's appreciation of your significant continuing support, please accept this volunteer card.

It carries the following privileges:

- Free admission for yourself to properties owned and managed by the National Trust and the National Trust for Scotland at times when open to the public (except those properties where there is a charge to members for all or part of the facilities or special attractions).
- If already a paid-up member of the National Trust or the National Trust for Scotland, free access for one accompanying guest, subject to the usual conditions of entry. **NB The guest must accompany you and both your membership and volunteer cards must be shown together.**
- A 20% discount on goods bought by yourself in National Trust property and High Street shops. To reduce administrative costs, purchases made using a credit card must be a minimum of £5 or more (before discount).
- A 20% discount in National Trust restaurants and tea rooms (from March 2007) whether you are on or off 'duty'. A minimum transaction value of £1 will apply.

### Discount exemptions -

20% discount will **NOT** apply to:

- Any set price/inclusive priced deals;
- Lecture lunches;
- Functions and events;
- Kiosk/ice cream bike etc
- Heelis staff catering
- Association & Centre stalls / agricultural shows
- Purchases at 'in-store' shops
- Mail order service
- Holiday cottage bookings
- Goods or refreshments bought in National Trust for Scotland outlets.

Please note that:

- For security purposes, there is no mention of the discount concession on your card.
- It is not transferable to any other person and should be signed by you before use.
- When making purchases, please show the card to the shop staff before presenting your goods for payment; you will then be asked to sign a discount sheet.
- The card is valid until the following March but may be renewed at the Trust's discretion if you continue to volunteer on a regular basis for a significant amount of time (50 hours per annum being the normal benchmark).
- The volunteer card is a gratuitous acknowledgement which may be awarded as a token of the National Trust's recognition of significant voluntary support. It is offered and renewable at the discretion of the Trust's Council. There is no obligation on the Trust to provide it, nor for any volunteer to give a minimum contribution of time to the Trust in any year.

Thank you for your continuing gift of time which makes such a difference to the National Trust.